



November 4, 2010

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NOTICE: To all Anglemont Water Division and Acacia Water Division customers of Anglemont Utilities Ltd.

Further to our notice issued on October 25, 2010, all customers are advised on additional utility matters as follows:

Status of Fire Hydrants/Fire Flows

Due to the poor condition and limited capacity of the water system, customers are advised that fire hydrants are not able to provide adequate fire flows for firefighting purposes. The CSRD fire coordinator has been advised of this matter; however, we recommend that all customers check with their home insurance company to be sure that the company is aware of this situation.

Requests for Temporary Water Shut-Off

In accordance with the Utility's Interim Water Tariff effective November 1, 2010, seasonal customers will be required to pay 50% of the monthly rate while disconnected. There is no charge for customer requested service shut-off and a \$150.00 turn-on fee is applicable for reinstatement of service.

Customers are further advised that upon request for shut-off, they may be subject to additional billing for unforeseen utility costs incurred in locating, repairing or replacing damaged shut-off valves. Assessments will be made on a case by case basis and dependent upon any disturbance, burial or damage caused to shut-off valves by customer related activities such as residential or commercial construction, landscaping, vehicles, etc.

Yours truly,

Rick Couroux, Secretary to the
Deputy Comptroller of Water Rights

Ministry of Natural
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